

EXCELLENCE IS ALL AROUND YOU.

You just need to know where to look.

Choose a Center of Excellence hospital and save

Going to the hospital can be stressful. Choosing one shouldn't be. That's why we've identified higher-performing* hospitals as Centers of Excellence to help you make your own decision. Cigna has rated these Centers of Excellence above other in-network hospitals when it comes to health outcomes and savings for you for certain procedures or conditions.

What is a Center of Excellence? ★

It's a hospital that's earned a top rating for cost and health outcomes for at least one of 18 common inpatient medical conditions and surgical procedures, such as heart surgery, joint replacements and cancer conditions. We make it easy for you to find Centers of Excellence by identifying them on myCigna.com.

Based on industry standards, not just our standards

Each year, we review third-party data to compare hospitals' cost and health outcomes for each of the 18 conditions and procedures. We start by looking at the patient experience, including cost. Then, we use other outside data to measure how often patients had to be readmitted, the number of complications, related deaths and other quality-based information. Finally, we review hospital costs and the average length of patient stays.

Based on all of this fact finding, a hospital can get up to three stars for health outcomes and up to three stars for cost. If a hospital earns a total of five or six stars for any of the reviewed conditions and procedures, they're rated as a Center of Excellence for that condition or procedure.



Where do I find these hospitals? ★

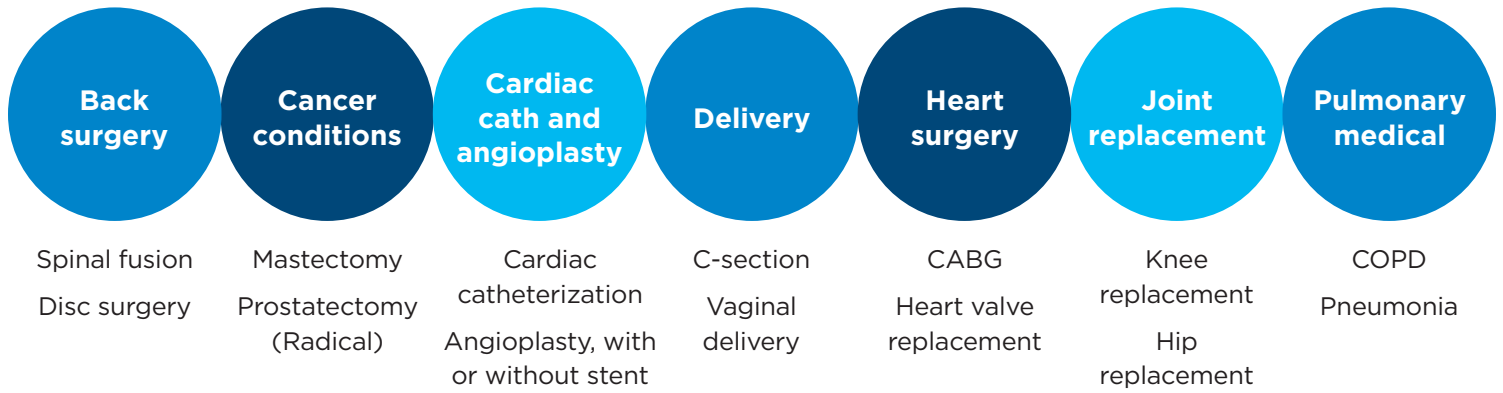
To find Center of Excellence hospitals, go to myCigna.com and select "Find Care and Costs." Once you're on our online directory, look for the Center of Excellence symbol.

Together, all the way.®

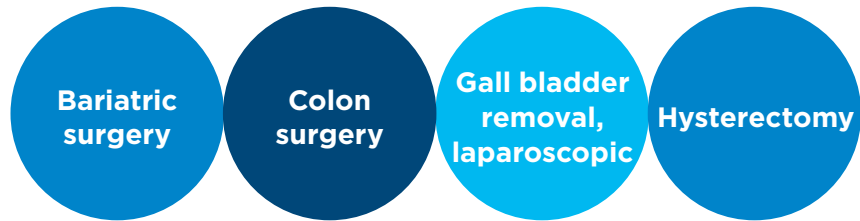


Offered by Cigna Health and Life Insurance Company or its affiliates.

Condition level categories



Individual procedures



* Higher-performing hospitals and providers are those identified as having top results based on Cigna's quality and cost-efficiency methodologies.

Ratings reflect a partial assessment of quality and cost-efficiency based on Cigna claims data, and should not be the sole basis for decision making (as such measures have a risk of error). You are encouraged to consider all relevant factors and to consult with your treating health care provider when choosing a professional or facility for care. Quality designations and ratings found in Cigna's online directories are not a guarantee of the quality of care provided to individual patients. Health care providers are independent practitioners solely responsible for the treatment provided to their patients. They are not agents of Cigna.

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