



Family care benefits that make life work.



Western Union understands that life happens. Random school closures, sick nannies, aging parents who need help, pets who could use some mid-day love... Wouldn't it be nice to have some help along the way?

Now you have it, with Care@Work, provided as an employee benefit for you from Western Union. But you have to register to get started.

Your benefit details:

Backup Care: 10 days
Benefit is per year, January 1–December 31

Backup Care subsidized rates:

\$6/hour for in-home care
\$10 per child per day at child care centers

Take advantage of your benefits now.

Care.com Membership

Post jobs, search, and reach out to local caregivers 24/7, with unlimited access.

Backup Care for children

Subsidized and vetted in-home or in-center child care when you need it most.

Backup Care for adults

Subsidized and vetted in-home care for any adult in your family—including you. Caregivers may be certified nurse's aides, home health aides, or experienced elder care companions.

Care Select

10% tuition discount with the largest network of early childhood education programs in the U.S., for children age six weeks to school age.

Activate your benefits now.

Register at care.com/westernunion

care@work
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Frequently Asked Questions

What is Care@Work?

Care@Work by Care.com provides employers with innovative tech solutions that help employees care for their families. Our services are powered by people who care—our experts, our partners, and our team. Hundreds of leading companies have chosen Care@Work as their family care benefits platform.

How do I sign up?

Visit your company's Care@Work portal (see your specific URL below) or download the Care@Work app (available in the App Store on your iOS device, and on Google Play) to enroll. Your HR department has selected your user name, which could be your work email address, employee ID, or other.

I have questions about my Care@Work benefits.

Who should I contact?

You can talk to a member of your HR department or contact Care@Work directly by calling 855.781.1303 or emailing careteam@care.com.

What kind of information do I need to provide about my dependents?

To ensure your care needs are met, the following information will be asked during registration:

- Name
- Age
- Gender
- Any special needs

How it works:

- 1. Register for Care@Work** either through your company's Care@Work website or via the app, even if you don't have an immediate care need. That way, your account will be ready to go when you need it.
- 2. When you're ready to use your Care@Work benefits**, log in to your account through your company's Care@Work website or the app to get started. You can also call 855.781.1303.
- 3. Identify the type of care you need** on your company's Care@Work portal or the app. If you're calling in, press the number that corresponds to your care needs.
- 4. Follow the prompts** to complete your search for care.
- 5. Tell us how it went.** Please share your feedback by answering a brief survey that will be sent to you after care is complete (surveys are sent based on the benefit used).

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